CITY COUNCIL EXECUTIVE COMMITTEE MEETING
CITY COUNCIL CHAMBERS, THIRD FLOOR, CITY HALL,
#1 CITY HALL PLACE, PUEBLO, COLORADO 81003.

MONDAY, MARCH 24, 2025
5:30 PM

Individuals Requiring Special Accommodations Should Notify the City's ADA Coordinator at (719) 553-2295 by Noon on the Friday Preceding the Meeting.

Executive Committee meetings are special meetings of the City Council and are informal Council meetings for the purpose of receiving information and discussion among Council Members; no official action is taken at such meetings. The public is invited to attend, but public comment is generally not received unless otherwise noted.

Agenda

CALL TO ORDER

PRESENTATIONS

A. CITY AND LEGISLATIVE UPDATES 5:30 p.m.
Brian McCain, Chief of Staff
Gil Romero - Capitol Success Group
15 minute presentation

B. PUEBLO'S ECONOMIC ENGINE 5:45 p.m.
Roger Gomez, Councilor
15 minute presentation

C. SOLUTIONS OUTREACH SERVICES 6:10 p.m.
Teah Miller - VP of Specialty Services
Richelle Brown - Outreach & Engagement Supervisor
15 minute presentation

D. NOVEMBER ELECTION - CITY COUNCIL SEATS 6:35 p.m.
Mark Aliff, President
Harley Gifford, Deputy City Attorney
15 minute presentation

ADJOURNMENT

Health SOLUTIONS

Hope. Health. Together

SOLUTIONS
OUTREACH SERVICES

TEAH MILLER, MA, MBA, LPC
VICE PRESIDENT OF SPECIALITY SERVICES

RICHELLE BROWN, LPC, LAC
outreach & Engagement supervisor

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Mission

Health Solutions is committed to offering exceptional quality services that set the standard for healthcare in Colorado.

Goal

Answer calls to services for Pueblo Police Department for individuals in need of non-urgent medical or behavioral health support

Core Values

- Compassion
- Equality
- Sustainability

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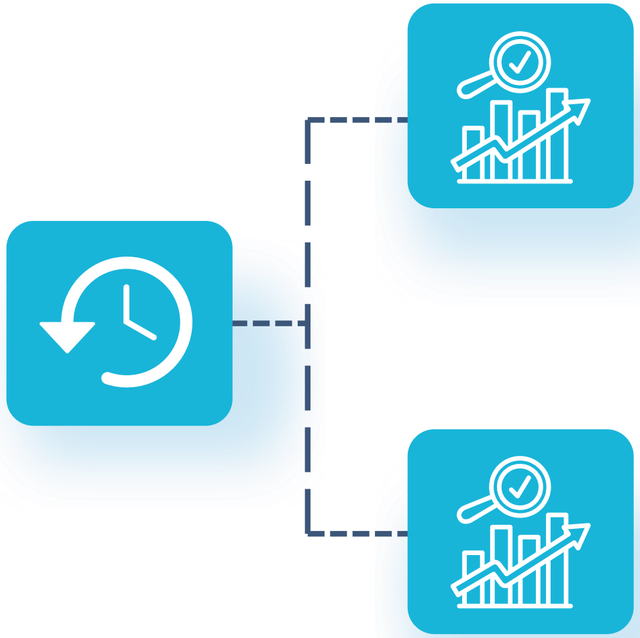
History of the Program

Established in partnership with the Pueblo Police Department in September 2023 as an alternative intervention for community members in need of behavioral health support who contact dispatch but do not require police intervention



Measured Outcome

Reducing calls that historically involved Pueblo Police, thus taking them away from critical calls

Measured Outcome

Connecting callers to appropriate resources

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SOS TEAM

- **Clinician**
  - Masters Level/ Licensed
- **EMS**
  - Certified EMT/ Paramedic
- **Peer**
  - Lived Experience/ Advocate

Services We Provide

Brief Behavioral Health Interventions

Brief First Aid Interventions

Resources/Support

Connecting to Services

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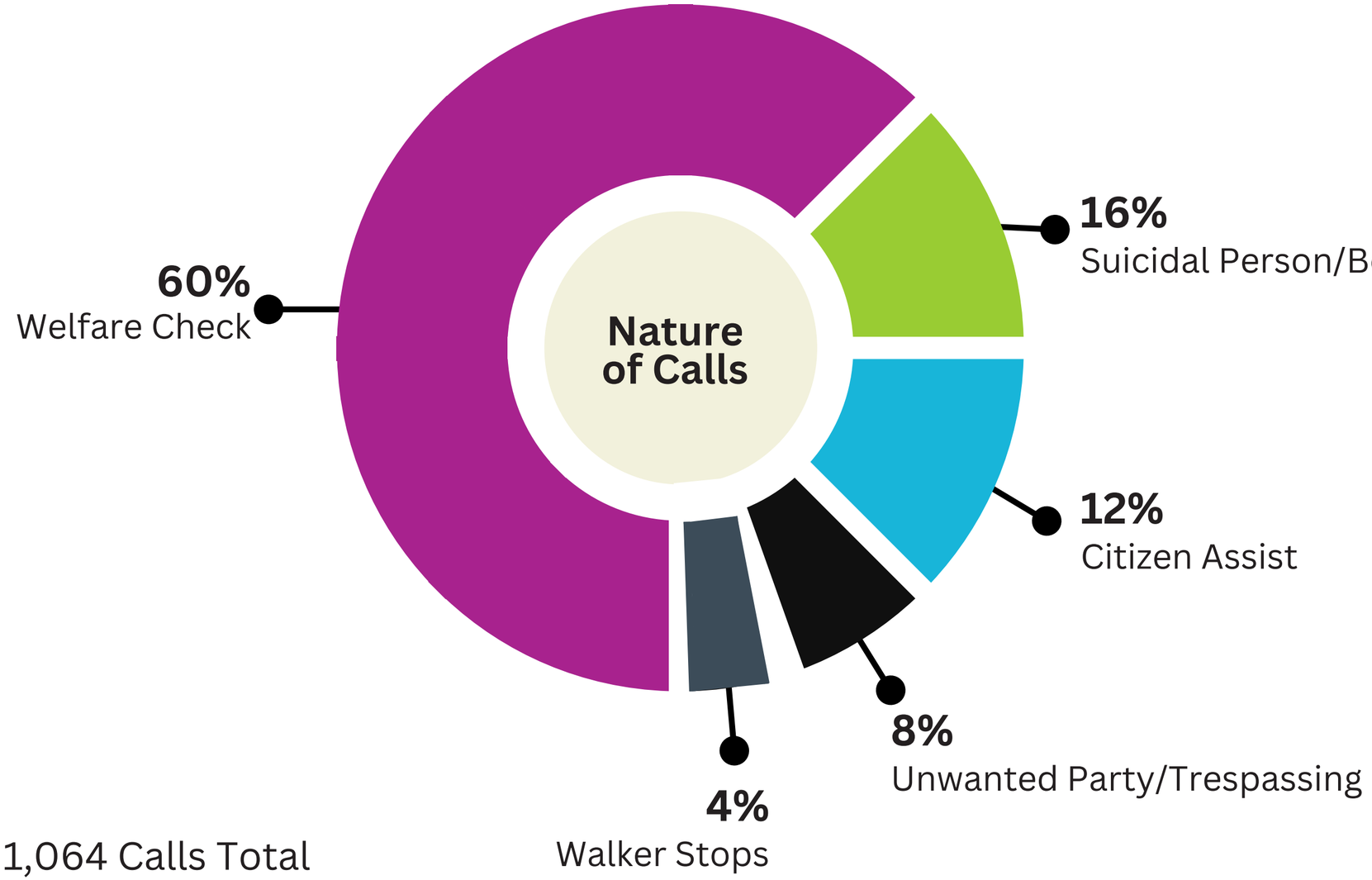

1,064 Calls Total

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SOS

- Collaboration with PPD and HS
- Dispatched
- En route within 10-15 minutes
- No weapons, aggressive bx/No attempts
- Provide brief MH, basic first aid/nonurgent medical care
- Clinician/EMS/Peer
- Hours: 9 am-9 pm
- Monday – Saturday (goal)

CIT

- Collaboration with PPD and HS
- Dispatched with Officer
- Respond in the moment
- Requires LEO presence
- Weapons, Aggressive bx, Attempted
- Officer and Clinician
- Goal: 20 hours/ 6 days per week, approximately

MEIS

- Responds on average within 24 hours
- Referral based
- Early intervention before a crisis
- Not actively suicidal with plan, intent, means
- Bridge care/reduce barriers
- Clinician and Case Manager
- Hours: 10 am-10 pm Monday - Saturday

Crisis

- Emergent need, respond within one hour
- Evaluate for a higher level of care
- In office or Mobile Crisis Response
- Can place on M-1 hold
- Mobile Response Clinician & Peer/EMT
- Open 24/7/365 days

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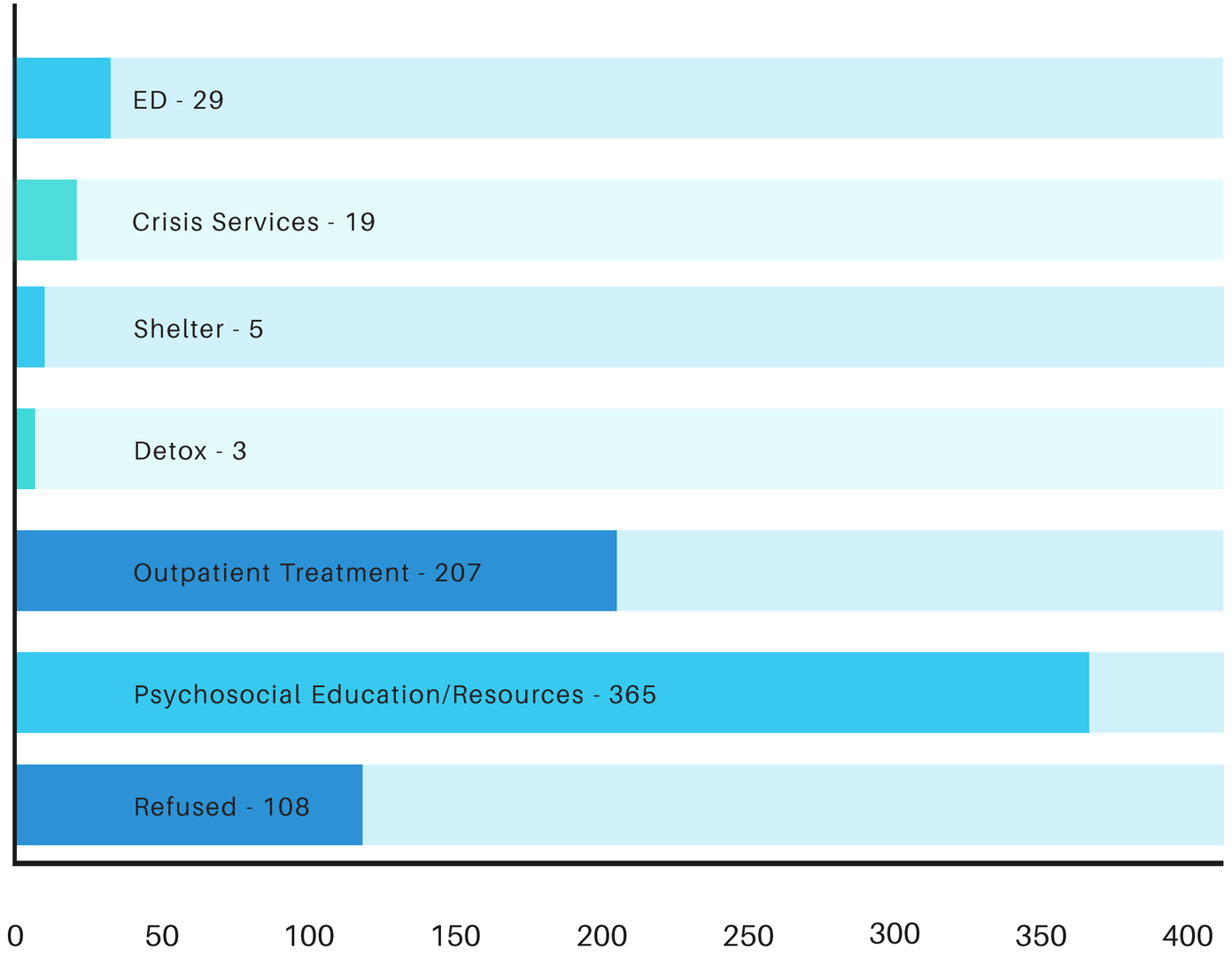
1064

Calls for service

131

Additional individuals



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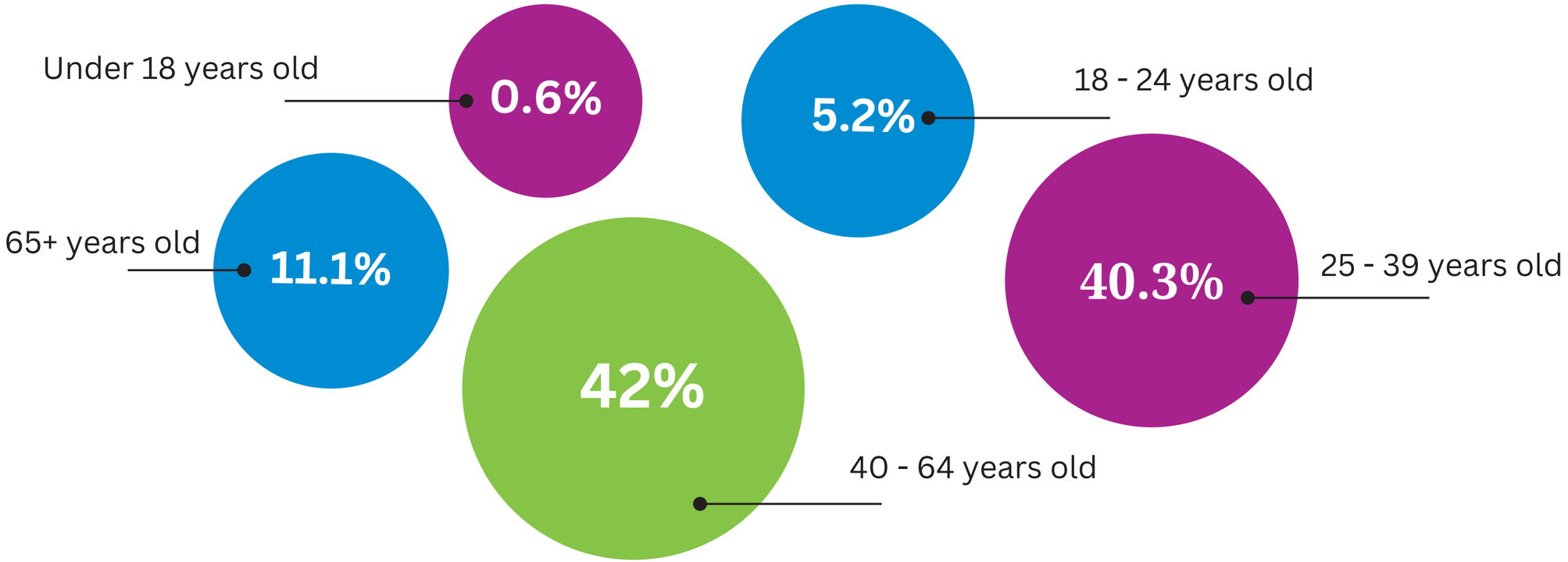
N = 176 unique individuals

Average Age= 44

Unhoused

Data in the Homeless Management Information System (HMIS)



Thank You !

(719) 251-7329

richelleb@health.solutions

www.health.solutions