



**CITY COUNCIL EXECUTIVE COMMITTEE MEETING
CITY COUNCIL CHAMBERS, THIRD FLOOR, CITY HALL,
#1 CITY HALL PLACE, PUEBLO, COLORADO 81003.**

**MONDAY, MAY 20, 2024
5:30 PM**

Individuals Requiring Special Accommodations Should Notify the City's ADA Coordinator at (719) 553-2295 by Noon on the Friday Preceding the Meeting.

Executive Committee meetings are special meetings of the City Council and are informal Council meetings for the purpose of receiving information and discussion among Council Members; no official action is taken at such meetings. The public is invited to attend, but public comment is generally not received unless otherwise noted.

Agenda

CALL TO ORDER

PRESENTATIONS

- A. CITY UPDATE** 5:30 p.m.
Brian McCain, Chief of Staff
5 minute presentation
- B. UC HEALTH / PARKVIEW HOSPITAL** 5:35 p.m.
Darrin Smith - President
Ann Cesare - Sr. Director of Community & Government Affairs
15 minute presentation
- C. COLORADO LEGAL SERVICES - ARPA UPDATE** 6:00 p.m.
Gail Rodosevich - Pueblo County Eviction Diversion Program Coordinator
15 minute presentation
- D. HUMANE SOCIETY OF THE PIKES PEAK REGION - PUEBLO CAMPUS** 6:25 p.m.
Duane Adams - President/CEO
Erina Van Dusen - Dir. of Shelter Operations
Stephanie Garcia - ALE Lieutenant
15 minute presentation

ADJOURNMENT

Caring for our Community

Darrin Smith
President, UCHealth Parkview Medical Center

May 20, 2024

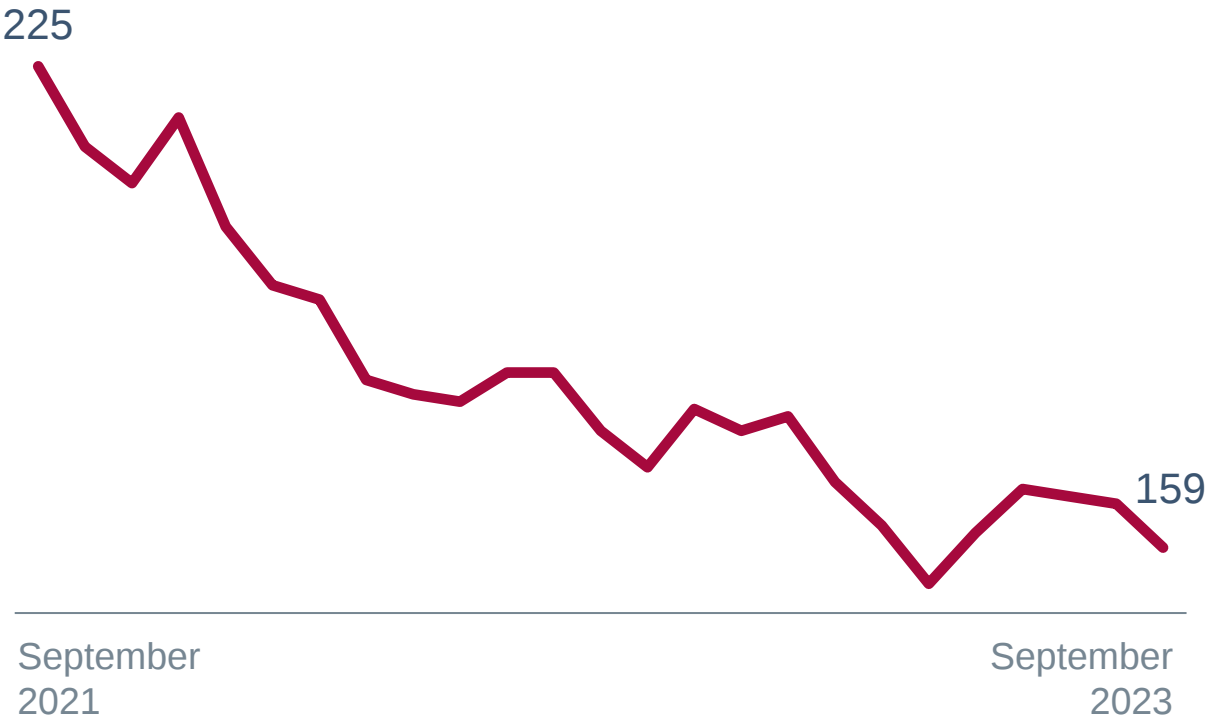
Opening remarks and tonight's discussion

- 1 Colorado hospital financial challenges
- 2 Parkview's commitment to the community
- 3 Parkview and UCHealth integration efforts



We are not immune to the financial challenges facing other hospitals

Parkview days cash on hand¹
September 2021 – September 2023



1 Parkview financial statements
2 FY 2023 based on gross charges

83%

of Parkview’s patients are
governmentally insured or uninsured²

-\$35M

Parkview’s budgeted operating
loss for FY 2024

We remain committed to investing in the community
and caring for Pueblo's most vulnerable patients

\$137M

in total community benefit from Parkview¹

63,000

Medicare and Medicaid patients served annually

¹ FY 2022 based on Schedule H reporting

Parkview cares for southern Colorado's most vulnerable patients, similar to Denver Health in metro Denver.

Maintaining access to critically needed specialty services and care close to home for the significant Medicaid population is vital for our community.

We are continuing to integrate into UCHealth

Commitments to Parkview and the Pueblo community

\$5M

contribution to the Parkview Foundation

\$200M

investment over ten years to support Parkview
and the local community

Other key integration activities to date

- 1 Employee transition and benefits enhancement
- 2 DocLine activation (coordination of patient transfers)
- 3 Clinical collaboration among staff and providers

We are proud to support the economic stability of Pueblo

Parkview is Pueblo's largest employer

2,800
employees

\$248M
in annual payroll
expense



Our community health improvement programs have a positive impact

1

Parkview Mobile Nurses

partnership with local employers and organizations to provide convenient, preventive health care services; in 2022, PMN conducted 900 health screenings and administered nearly 1,000 vaccines.

2

School-to-Employment Program (STEP)

a year-long internship for Pueblo high school students to explore careers in health care; as of 2022, nearly 400 students have completed the program, and 25% of STEP alumni currently work or have worked at Parkview.

3

CSU and Pueblo Community College partnership

financial contributions to the nursing programs at CSU Pueblo and PCC to support program expenses like faculty and staff salaries, student scholarships and the respiratory therapy program at PCC.



We are partnering to support our veterans

UCHealth leads the Next Chapter Veterans wellness collaborative in Pueblo, El Paso and Teller Counties.¹

Primary goal is suicide prevention and reduction and includes more than 950 veterans and family members.



Next Chapter, along with Parkview and other community organizations, have begun locating and documenting veterans' gravesites at Pueblo's Roselawn Cemetery.

¹ Funded by Colorado Behavioral Health Administration



Expanded offerings for Pueblo community

Virtual Health Center

Extensive virtual health services will be available to the Pueblo community and surrounding rural areas and will enhance safety in our hospitals.

UCHealth App

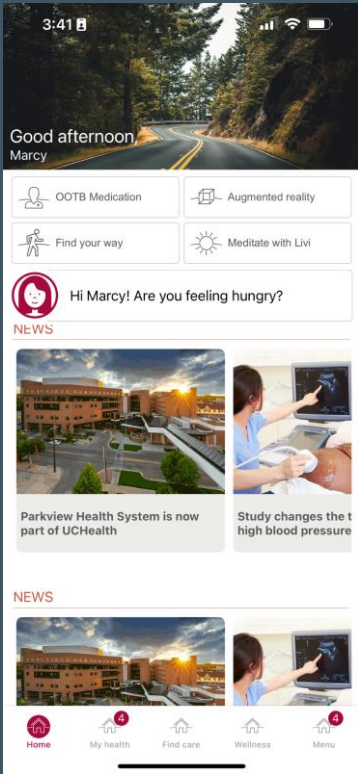
The UCHealth app is home to all things UCHealth. It is a one-stop shop for navigating your health record (refilling medications, messaging providers, viewing test results) and staying healthy.

Livi, our Virtual Assistant

Livi is UCHealth's virtual assistant and is the tool we use to help UCHealth patients and other members of the public navigate care at UCHealth. Livi sends text messages and handles phone calls to help make sure our communities have support 24/7 and are connected to the right care when they need it.

Sustaining clinical care

By joining UCHealth, Parkview will be better able to protect and sustain health care services into the future.



In closing

1

We, like many other hospitals, continue to face financial challenges.

2

We are proud to be a resource to Pueblo and southern Colorado.

3

We ask that you help protect our ability to care for the underserved and provide access to advanced services close to home.



uhealth

COLORADO LEGAL SERVICES

IN PARTNERSHIP WITH THE

PUEBLO COUNTY DEPARTMENT OF HUMAN SERVICES

AND IN COLLABORATION WITH THE

ATJ COMMITTEE 10TH JD
10TH JUDICIAL DISTRICT COURT
PUEBLO COUNTY BAR ASSOCIATION

**Access to
Justice**



*Increasing Access to Justice in an effort to leverage and
maximize limited resources*



**Historical
Perspective on the
Eviction Diversion
Program**



**Where we are
today**



**Impact of the
program and
benefit to our
community**

EVICTIION

Homeless
Shelter/street

Job and
future home
instability

Reduced
earnings

Physical &
mental
health

Children's
educational
attainment

EVICTIION WHAT WE KNOW

The effects of eviction are both immediate and long lasting

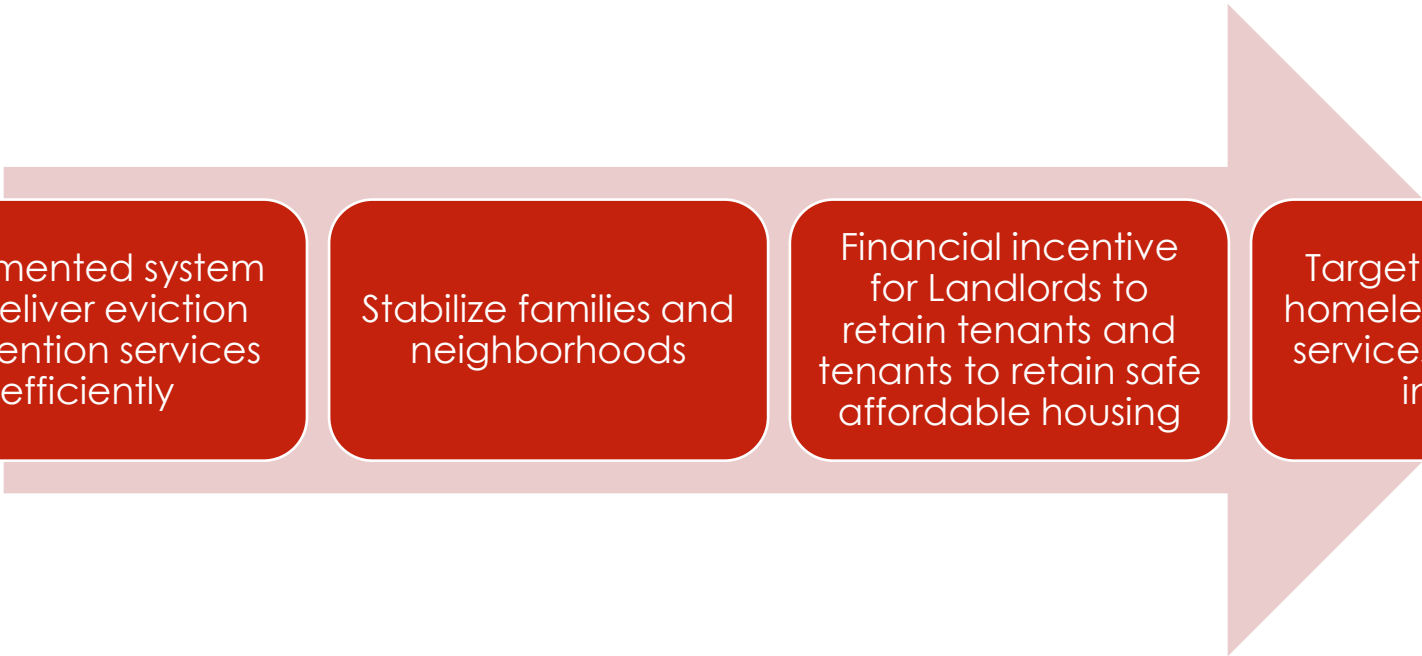


In many cases they become a **defining factor** for an individual or a family because of their impact on future success



Both short term and long-term **negative** impact to the community

Collaboration for a system change



Fragmented system
to deliver eviction
prevention services
efficiently

Stabilize families and
neighborhoods

Financial incentive
for Landlords to
retain tenants and
tenants to retain safe
affordable housing

Target and deliver
homeless prevention
services to the most
in need

MODELED AFTER KALAMAZOO MICHIGAN

- ➔ • Over a five year track record
 - Holistic wrap around service
 - Onsite at the eviction dockets
- ➔ • Mediation
- Rental Assistance



HOLISTIC SETS OF SERVICES

- Prevent eviction and reduce homelessness.
- Improve eviction prevention service delivery.
- ➡ • Resolve cases before a judgment of eviction (Writ of Restitution) is entered.
- Reduce the processing time and errors in applications for Emergency Rental Assistance, thus shortening delays in receiving Emergency Rental Assistance.
- ➡ • Coordinate early access to additional public benefits and appropriate community social services.



DIVERSION PROGRAM IS A WRAPAROUND SERVICE COORDINATING MULTIPLE STREAMS OF HELP INCLUDING :



Rental assistance to make the tenant and landlord whole again, to make up for rent owed;



Legal representation to ensure that the law is being followed and people's rights are being upheld — including the masking of eviction records;



Mediation services to help broker a settlement agreement, payment plan, and forward steps for the landlord and tenant;



Other financial and social services to help stabilize the tenant's situation, get more financial resources, connect to housing resources, help support the children involved, and get health resources as needed

MEASURED OUTCOMES

- Number of clients screened and eligible for services.
- Type of legal services provided to clients.
- Client satisfaction surveys.
- Number of clients referred to DHS.
- Number and types of social services provided to clients
- Number of households who avoid a judgment of eviction (Writ of Restitution).
- Total amount of emergency rental assistance provided
- Demographics of clients served
- Number of outreach and legal information and education programs provided to tenants, landlords and community providers and the number of attendees and their satisfaction with programs.



Opportunity for Funding August 2021



- American Rescue Plan Act (ARPA) grant \$300,000 for three years
 - Fund full time eviction diversion housing attorney



➔ Partnership

- Colorado Legal Services
- Pueblo County Department of Human Services
- City of Pueblo

➔ Collaboration

- 10th JD
- ATJ Committee 10th JD





DIVERSION HOUSING STABILITY PUEBLO MODEL

Vision/Mission - Enhance the integration of community systems to prevent evictions and homelessness





PUEBLO COUNTY EVICTION DIVERSION PROGRAM

Piloted March 8, 2022

EVICTON DIVERSION PROGRAM

ONSITE

LEGAL ASSISTANCE

Emergency Rental ASSISTANCE

DEPARTMENT of HUMAN SERVICES

Mediators

www.colegalservices.org



**FOR MORE
INFORMATION
CALL**

719-501-3002

**719-545-6708
OPTION 3**



**DEPARTMENT of
HUMAN SERVICES**



Program staffing

- 
- Two full time eviction defense attorneys
 - CLS Program Coordinator
 - CLS Rental assistance paralegal
 - DHS Navigator
 - Mediators





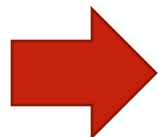
**ON SITE
SERVICE**

**COURT
ROOM 304**

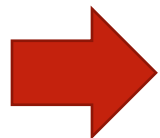
EVICTON DOCKETS

MONDAY@
8:30

THURSDAY @
8:30



Eviction attorneys onsite at court during eviction hearings, providing advice and representing tenants



Facilitate agreements to prevent entry of court Judgment-helping to preserve tenant credit ★

DSS Navigator onsite at court for state emergency relief processing and service linkages

*Pro Bono Mediators and Attorney in addition to two dedicated staff attorneys



RENTAL ASSISTANCE



Colorado Emergency Rental Assistance Program (ERAP)



Community Service Block Grant (CSBG)



Community Development Block Grant (CDBG) March 2024

2022



Launched March 8, 2022



- Pueblo housing cases from launch of program March 1, 2022, to Dec 31, 2022 = **479**

Rental assistance payout in this program 2022 **\$710,678.00**

2023



Eviction Diversion Program Cases - 2023:

Total FEDs filed in Pueblo County in January -
December 2023: **1074**



Eviction Diversion Program Cases – 1st Quarter 2023:

Total FEDs filed in Pueblo County in 2023 (Jan-March 31): **333**



Pueblo Eviction Diversion Program Cases
(January 1 -March 31): **117** (35% of total cases filed)

Total Rental assistance 1st Quarter =\$80,080





Eviction Diversion Program Cases – 2nd Quarter 2023:

Total FEDs filed in Pueblo County in 2023
(April 1-June 30): **288**



Pueblo Eviction Diversion Program Cases
(April 1-June 30): **100** (38% of total cases filed)

Total Rental assistance 2nd Quarter = \$118,548.58 



Eviction Diversion Program Cases – 3rd Quarter 2023:

Total FEDs filed in Pueblo County in 2023 (July-September 30): **237**



Pueblo Eviction Diversion Program Cases (July 1 -September 30): **128** (54% of total FED cases filed in Pueblo County)

Total Rental assistance 3rd Quarter = \$189,000



Eviction Diversion Program Cases – 4th Quarter 2023:

 Total FEDs filed in Pueblo County in 2023 (October – December 31): **216**

 Pueblo Eviction Diversion Program Cases (October 1 – December 31, 2023): **105** (48.6% of total FED cases filed in Pueblo County)

 Total Rental assistance 4th Quarter = **\$556,298**

Total Rental Assistance 2023

 **\$938,123**

- **ERAP: \$833,975**
- **CSBG: \$104,148**

WHERE WE ARE TODAY

➔ **Rental Assistance –**
Program start date March
2022 to March 31, 2024:
➔ **\$1,747,528**

★ What we have learned

Onsite and easily accessible

Outreach to landlords and lord attorneys

Mediation works and we would like to do more

Stakeholder meetings

Successful mediation and stipulations must have rental assistance

Wrap around services are key to housing stability

Direct and dedicated phone line



WHAT WE WORRY ABOUT TOMORROW

- **Staffing**
- **Insufficient Rental Assistance**
- **Affordable Housing**

CHALLENGES



Affordable housing



High rent as much
as 70%-80% or
more of incomes

Low income
and fixed
income
nothing left for
day-to-day
needs



Inability to save for deposits
including first and last month
rent



Application fees to find housing

Members of our
community and
especially the
future of our
children

REAL PEOPLE BEHIND THESE NUMBERS



Pueblo is the groundbreaker as the first county in Colorado to establish a coordinated eviction diversion and housing stability model

- This program was one of 4 in
-  Colorado mentioned in the US Treasury Report



THANK YOU

HSPPR City Council Work Session

May 2024





Agenda

Operations Update



Erina Van Dusen

*Director of Shelter
Operations, Pueblo*

Animal Law Enforcement Update



Stephanie Garcia

ALE Lieutenant

2024 Budget



Duane Adams

President & CEO



Operations & ALE Updates



Sheltering Statistics YoY

2022	Total	%	2023	Total	%	Diff	% Diff
Animals Received Care	7,258		Animals in need of care	8,275		1,467	20%
Dogs in need of care	3,029	42% of Intakes	Dogs in need of care	3,849	47% of Intakes	820	27%
Cats in need of care	3,759	52% of intakes	Cats in need of care	4,058	49% of Intakes	299	8%
Animals Reunited with Owners	1,306	35% of Strays	Reunited with Owners	1,509	35% of Strays	203	16%
Animals Adoptions	2,570	35% of Intakes	Adopted	2,916	35% of Intakes	346	13%
Animals Transferred to another Facility	1,743	24% of Intakes	Transferred to another Facility	2,187	26% of Intakes	444	25%



Sheltering Statistics YoY

2023 Q1	Total	%	2024 Q1	Total	%	Diff	% Diff
Animals Received Care	1,488		Animals in need of care	1,746		258	17%
Dogs in need of care	866	58% of Intakes	Dogs in need of care	1,097	63% of Intakes	231	27%
Cats in need of care	475	32% of intakes	Cats in need of care	570	33% of Intakes	95	20%
Animals Reunited with Owners	337	43% of Strays	Reunited with Owners	360	38% of Strays	23	7%
Animals Adoptions	507	34% of Intakes	Adopted	709	41% of Intakes	202	40%
Animals Transferred to another Facility	400	27% of Intakes	Transferred to another Facility	380	22% of Intakes	-20	-0.5%



2023 By The Numbers Pueblo Wellness Clinic

Wellness/Vaccine Appointments

January
274

February
262

March
421

April
406

May
381

June
462

July
331

August
498

September
426

October
422

November
309

December
288

Total: 4,480



Animal Law Enforcement Statistics YoY

2022	Total	2023	Total	Diff
Calls or Service	14,466	Calls for Service	14,288	(178)
Cruelty Investigation	2,624	Cruelty Investigation	2,661	37
Dog at Large	2,135	Dog at Large	2,205	70
Field Impounds	2,424	Field Impounds	2,470	29
Aggressive Dog at Large	1,262	Aggressive Dog At Large	1,054	(208)
DA Investigation	485	DA Investigation	449	(36)
Injured Animal	573	Injured Animal	573	0



Animal Law Enforcement Statistics

Q1 2023	Total
Calls or Service	3,613
Cruelty Investigation	678
Dog at Large	552
Field Impounds	520
Aggressive Dog at Large	245
DA Investigation	120
Injured Animal	111

Q1 2024	Total	Diff
Calls or Service	3,803	190
Cruelty Investigation	784	106
Dog at Large	560	8
Field Impounds	595	75
Aggressive Dog at Large	298	53
DA Investigation	108	(12)
Injured Animal	121	10



2024 Budget



About HSPPR

- **Vision:** a compassionate community where animals and people are cared for and valued.
- **Mission:** Humane Society of the Pikes Peak Region offers compassionate care to animals, supports safe communities, and provides socially conscious sheltering.
- Core Programs
 - Animal Sheltering
 - Animal Law Enforcement
 - Community Pet Services
 - Youth Education
- Serving the Pueblo Community since 2002



2024 HSPPR Budget

	City of Pueblo 60%	Pueblo County 40%	Total	Increase (Decrease)
Revenue				
Contract Revenue	\$ 2,047,150	\$1,364,765	\$ 3,411,915	17.5%
Other Contract Revenue	123,840	82,560	206,400	(2.4%)
Shelter/Donation Revenue	<u>290,760</u>	<u>193,840</u>	<u>484,600</u>	(10%)
Total	<u>2,461,750</u>	<u>1,641,165</u>	<u>4,102,915</u>	12%
Animal Law Enforcement	868,845	579,229	1,448,074	13.6%
Shelter	<u>1,592,905</u>	<u>1,061,936</u>	<u>2,654,841</u>	11.6%
Total	<u>\$ 2,461,750</u>	<u>\$ 1,641,165</u>	<u>\$ 4,102,915</u>	12.3%



- Budget Shortfall

- Current Three-year contract establishes a base amount (\$1,742,602 for the City Portion) and a 3% per year escalation for the remaining two years.
- By contract, the City amount for year two would be \$1,794,880.
 - This 3% is meant to cover inflation but does not account for service increases.
 - This is \$252,270 less than our requested amount for 2024.
- We submitted our budget needs in June of 2023 and presented to the City Council in October, to explain the need for this budget increase.
- Since establishing our base amount, we have seen an increase of 11.6% in shelter costs associated with an increase of 8.3% in animals entering the shelter.
- We have also seen an increase of 13.6% in Field Services expenses in responding to a 19.3% increase in calls for assistance.



Contract Increase

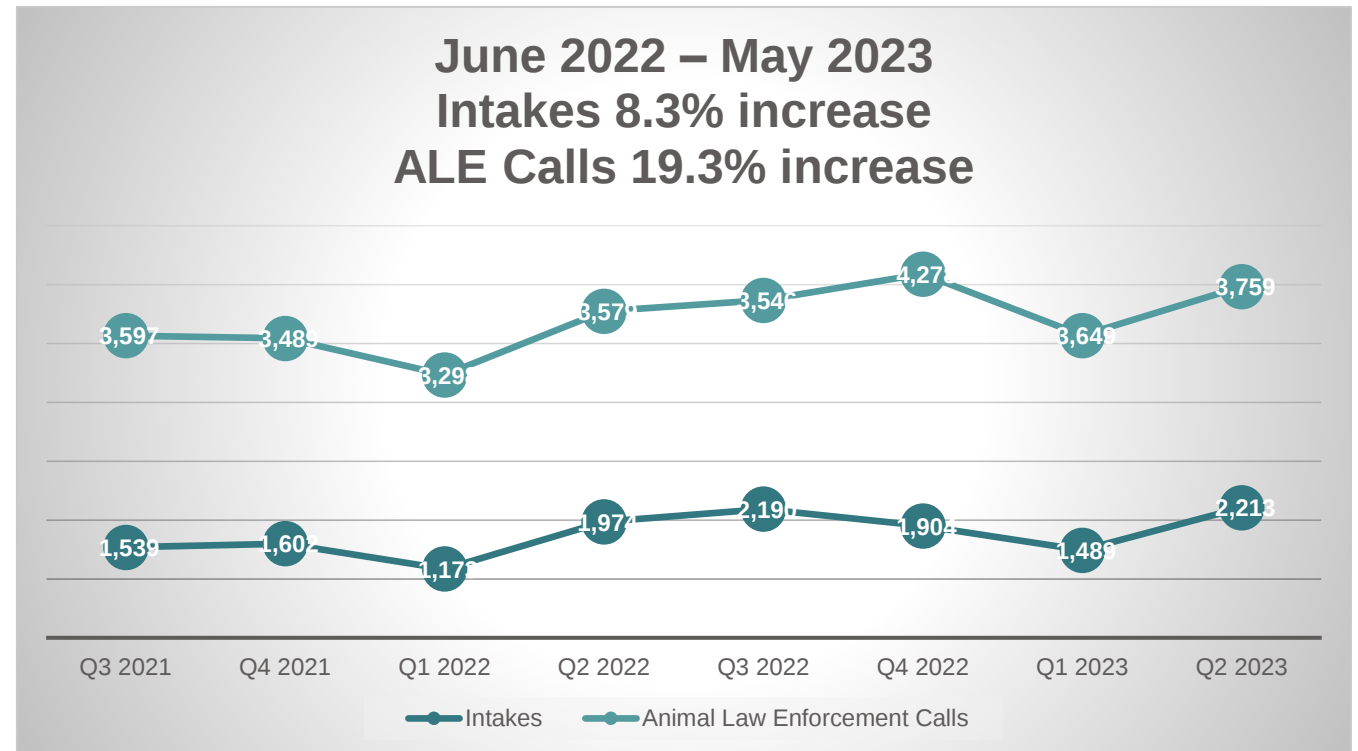
2024 Contract - \$ 3,411,915

2023 Contract - \$ 2,904,339

Increase - \$ 507,576

June 2022 – May 2023

- Intakes 7,796, prior 6,288
- ALE Calls 15,232, prior 13,963





State of Animal Sheltering in Pueblo

- Animal intakes at the shelter have been rising,
 - From 2020 to 2023, we have seen an 87% increase: 3,703 animals
 - From 2022 to 2023, we have seen a 14% increase: 965 animals
- The Shelter is being strained beyond capacity,
 - Currently waiting on the facility needs assessment
- Efforts being made to curb these increasing numbers,
 - Spay/Neuter services for TNR colony managers at the shelter
 - HSPPR Wellness Clinic is open four days a week and provides Spay/Neuter services for felines.



Thank You!



Duane Adams
President & CEO



Stephanie Garcia
ALE Lieutenant



Erina Van Dusen
*Director of Shelter
Operations, Pueblo*